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# A Introduction

## 1 Introduction



### CAUTION

Read this user manual carefully and retain it for later use.

The Vibe is a versatile, symbol supported communication tool based on the Mind Express graphic communication program. The Vibe runs on the Windows 10 operating system.



### TIP

If you are not familiar with Windows 10, we advise that you only perform the actions described in this user guide and in the user guide of the Mind Express program.

To make optimal use of the device, we recommend that you read this user guide carefully before using the device. A basic knowledge of the Mind Express program is also recommended. The user guide regularly refers to the use of Mind Express.

## 2 Intended use

The device has a communication supporting function. This device is intended for general use in everyday life for people (from the age of 3) with a communication disorder (who are not able to speak or cannot speak clearly). Users must have adequate motor and mental abilities to use the device.

The device has been designed for indoor and outdoor use.

## 3 Prohibited use

The device must not be used for clinical, therapeutic or diagnostic purposes.

The device may not be used for purposes other than those specified in the intended use.

No modifications may be made to the device without consulting with and permission from Jabbla. Carrying out modifications can have consequences for safety, the warranty and compliance with regulations.

## 4 Service life

The expected service life of the device is 5 years. The quality and service life of the battery depends on the use.

## 5 The type plate of the Vibe

You will find the label with the serial number of the device on the rear panel.

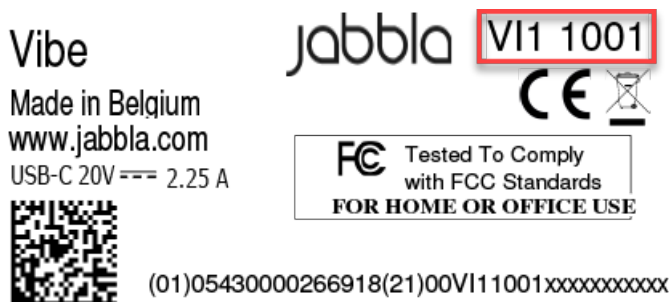


Figure 1: Type plate Vibe

## 6 Technical data

Technical data Vibe

Specification	Explanation
Processor	Intel® Pentium™
Operating system	Windows 10 Pro (64-bit)
Hard drive	128 GB SSD
Internal memory	4 GB
Screen (front)	<ul style="list-style-type: none"> <li>• 10.1 inch capacitive touch screen</li> <li>• 10-point multi-touch</li> <li>• Resolution: 1920 x 1200 (Full HD)</li> <li>• Aspect ratio 16:10</li> </ul>
Display (rear)	<ul style="list-style-type: none"> <li>• 3.12 inch</li> <li>• mono green PMOLED</li> <li>• Resolution: 256 x 64</li> </ul>
USB	1 x USB C
Battery	Standard Li-Polymer battery
Battery capacity	<ul style="list-style-type: none"> <li>• 24 hours with normal use and standard settings</li> <li>• 9 hours with intensive use (continuous video and audio play)</li> </ul> <p>Battery capacity varies considerably according to the settings, use and other factors.</p>
Weight	800 g (1.76 lbs)
Dimensions	<ul style="list-style-type: none"> <li>• Height: 18 cm (7.1 inch)</li> <li>• Width: 25.2 cm (9.9 inch)</li> <li>• Depth: 1.5 - 4 cm (0.6 - 1.6 inch)</li> </ul>
Webcam	<ul style="list-style-type: none"> <li>• Front: 2 MP.</li> <li>• Rear: 5 MP</li> </ul>
Mounting	Mounting plate for REHADAPT mounting system or DAESSY mounting system.
Connectivity	<ul style="list-style-type: none"> <li>• Wi-Fi 802.11a/b/g/n/ac</li> <li>• Bluetooth BT 4.2</li> </ul>
Audio	<ul style="list-style-type: none"> <li>• 1 integrated microphone</li> <li>• 2 integrated speakers</li> </ul>
Power supply adapter	45 W USB C

## B Description and operation

### 1 Introducing the Vibe



Figure 2: Vibe front view

No.	Identification	Explanation
1	Front camera	The device has a front camera for taking photos and videos.
2	Touch screen	The device has a 10.1 inch capacitive touch screen. See <a href="#">Screen</a> on page 7.
3	This opening is not used!	This opening is not used!
4	USB port type C	You can charge the device and connect a USB C hub via the USB port. You can connect devices and peripherals via the USB C hub.
5	Volume control	You can adjust the volume with the volume control. See <a href="#">Setting the volume</a> on page 19.
6	On/off button	<p>This allows you to switch the device on/off or revert to sleep mode. The integrated LED of the on/off indicator shows the status of the device:</p> <ul style="list-style-type: none"> <li>no indicator light showing: device is switched off</li> <li>indicator light showing: device is switched on</li> <li>flashing: device is in sleep mode</li> </ul>

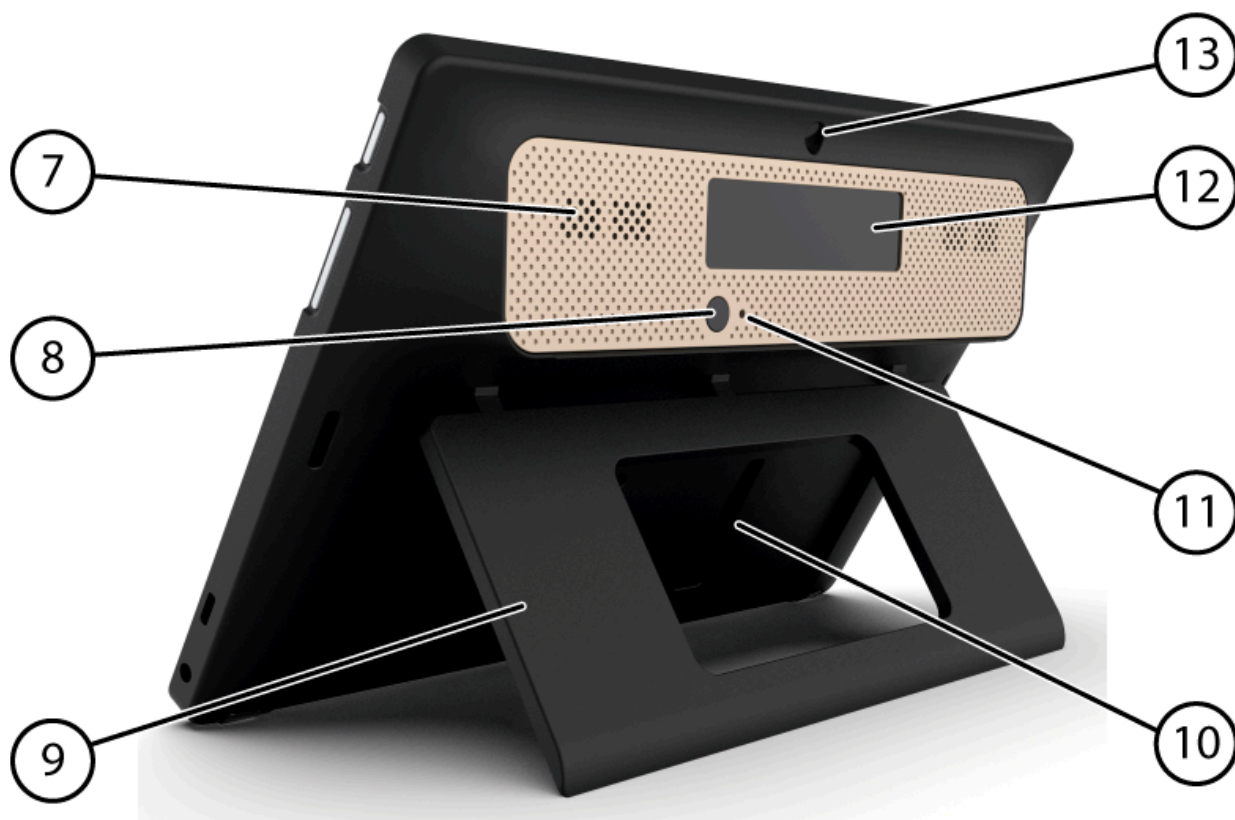


Figure 3: Vibe rear view

No.	Identification	Explanation
7	Speakers	The device has a number of powerful loudspeakers.
8	Escape	This button is used: <ul style="list-style-type: none"> <li>• to stop all speech/sound</li> <li>• to display the title bar and menu bar in Mind Express</li> <li>• to switch from scanning to Mind Express</li> <li>• to stop scripting in Mind Express</li> </ul>
9	Tray stand	The Vibe has a folding stand. The stand is designed so that the device can be ergonomically supported on a tray.
10	Mounting plate (optional)	Mounting plate for REHADAPT mounting system. You can also select a mounting plate for the DAESSY mounting system.
11	Reset	This button is used to reset the device.
12	Display	The Vibe is equipped with a rear display on which text can be displayed.
13	Rear camera	The device is equipped with a camera for taking photos and videos.

## 2 Options

The Vibe can be supplied with an optional REHADAPT mounting system or a DAESSY mounting system.

### 3 Operation

The Vibe is a versatile communication tool based on the Mind Express communication program. Thanks to the Mind Express, voice messages can be created by selecting images and/or symbols. Selection is done by:

- touch screen
- keyboard
- (modified) mouse

The Vibe has a clear 10.1" high resolution touch screen.

The Vibe runs on the Windows 10 operating system.

The device's rubber protective cover and integrated tray stand ensure the necessary anti-slip properties when the Vibe is placed on a surface for use.

**TIP**

*If you are not familiar with Windows 10, we advise that you only perform the actions described in this user guide and in the user guide of the Mind Express program.*

### 4 Screen

The capacitive touch screen can be controlled in the following ways:

- your fingers
- a (capacitive) stylus that simulates your fingers (available from your specialist dealer or webstores)

# C Safety

## 1 Safety

**CAUTION**

*When mounting the device to a wheelchair, ensure that the unit is securely fastened and additionally locked, so that it cannot accidentally fall at the slightest shock or impact.*

**NOTE**

*The device uses a Li-Polymer battery. Ensure the device is safely disposed of. Keep to the waste regulations that apply in your region.*

**NOTE**

*If you are not using the device for a longer period of time, always store it with the battery half-charged. Ensure that the unit is switched off.*

**CAUTION**

*Avoid heat sources in the vicinity of the device, or areas that may become particularly hot. For example, in summer it can become very hot in a car. Temperatures that are too high may adversely affect the performance of the battery life.*

**CAUTION**

*The device is not watertight. Always try and avoid situations that could cause moisture or dirt to enter the device through the openings. Also take precautions when cleaning the device and always follow the cleaning instructions.*

**CAUTION**

*Do not use the tray stand as a handle for carrying the device! By using the tray stand as a carrying handle, it may detach from the device, causing the device to fall and possibly sustain damage.*

The Vibe is equipped with Wi-Fi and Bluetooth. Please observe the following safety precautions:

**CAUTION**

*Do not use the device on a plane. Switch off the device.*

**CAUTION**

*Do not use the device in the hospital in the vicinity of medical electronic devices. The transmitted radio waves may affect the equipment.*

**CAUTION**

*Do not use the device in an environment where flammable gases are present (such as gas stations).*

# D Getting started

## 1 What's in the Vibe box?

The Vibe is supplied with the following parts:

- power supply with plug and cable
- USB C hub
- keyboard
- mouse
- USB stick
- rubber protective cover
- carry case
- quick start guide Vibe
- Mind Express (2 software licenses)

## 2 First use

In principle, the Vibe is fully charged on delivery. A charge status between 40 % and 90 % increases the service life of the battery (see [Viewing the power status](#) on page 11 and [Charging the Vibe](#) on page 10).



Start up the device. Press and hold the on/off button (6) for several seconds. The device is ready for use when Windows 10 is completely started.

## 3 Storing the device for an extended period

1. Charge the device to approximately 50 %. See [Charging the Vibe](#) on page 10 and [Viewing the power status](#) on page 11.
2. Shut down the device. See [Shutting down the Vibe](#) on page 18.



### NOTE

*The device must not be in sleep mode! In sleep mode the on/off indicator on the on/off button lights briefly every 4 seconds.*

3. Store the device in a dry place at room temperature (20 °C).
4. Charge the battery every 3 months to approximately 50 %.

If you allow the battery to get empty, the device will no longer start. Fully charging can shorten the service life of the battery.

## E Control

### 1 Switching on the Vibe



Figure 4: On/off button

Press and hold the on/off button (6) for several seconds.

If the device was in sleep mode, it can be used immediately. If the device was switched off, then Windows 10 must be started first.

#### See also

[Shutting down the Vibe](#) on page 18

[Completely resetting the Vibe](#) on page 17

### 2 Charging the Vibe

The amount of time you can use your device without needing to charge it depends greatly on how you use it:

- the audio volume
- the time set before the device reverts to sleep mode
- your Bluetooth and Wi-Fi use

If the device is used a lot, it is recommended to recharge it every day. To do this, use only the supplied power adapter. The device can still be used while charging. A charge status between 40 % and 90 % increases the service life of the battery.

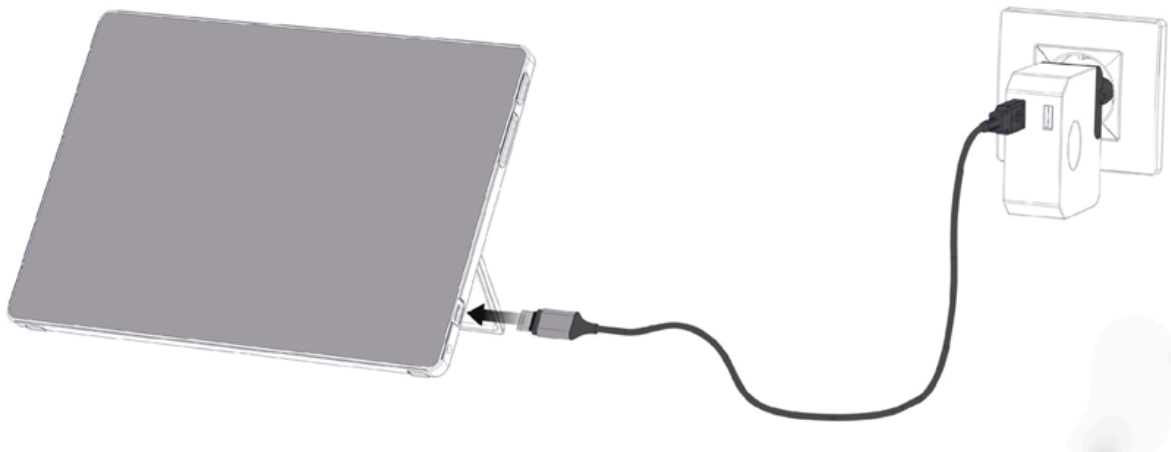
Charge the device preferably at room temperature (about 20 °C / 68 °F). Temperatures lower than 5 °C (41 °F) and higher than 45 °C (113 °F) can have a negative effect on the battery.


1. Check the power status. See [Viewing the power status](#) on page 11.

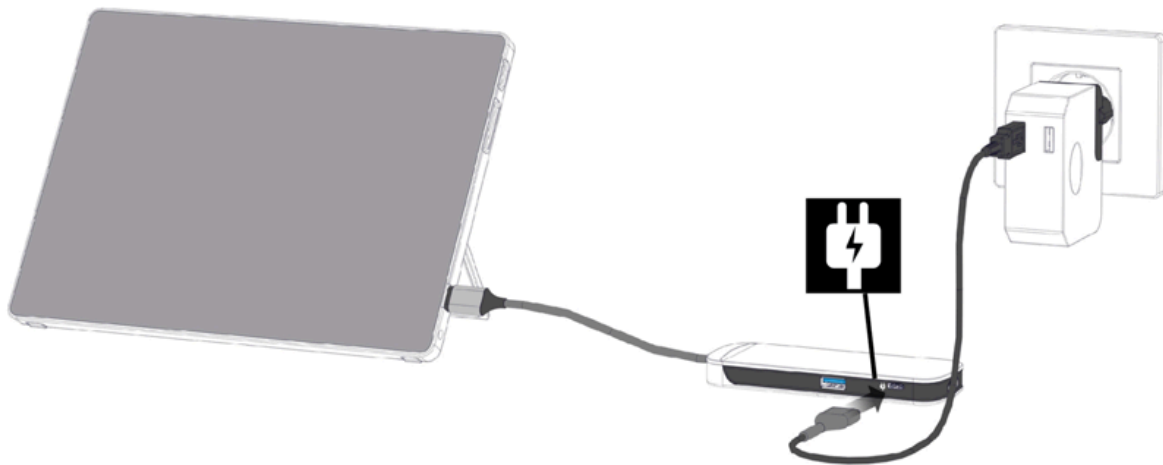


2. Do one of the following:

- Connect the supplied power adapter between the device and the power supply.



- If the USB C hub is connected to the device, connect the supplied power adapter between the USB C hub and the power supply. Charging is only possible via the USB C port marked with the power icon .



3. Remove the power adapter preferably as soon as the battery is 90 % charged.

**See also**

Viewing the power status on page 11

### 3 Viewing the power status

Checking the battery status is a standard Windows 10 procedure.

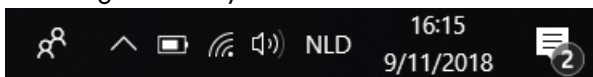




Figure 5: The Windows 10 task bar

Select the battery icon on the  right of the Windows 10 task bar. The remaining battery charge of the Vibe is displayed.



**NOTE**

If the battery icon on the task bar is hidden, first select the display hidden icons icon  and then select the battery icon .



**TIP**

You can also display and read the battery status in Mind Express. See the Mind Express Help function.

**See also**

Charging the Vibe on page 10

4 Control options

4.1 Touch-screen control

The way to make a selection on the screen can be customized by the user. See the Mind Express Help function.

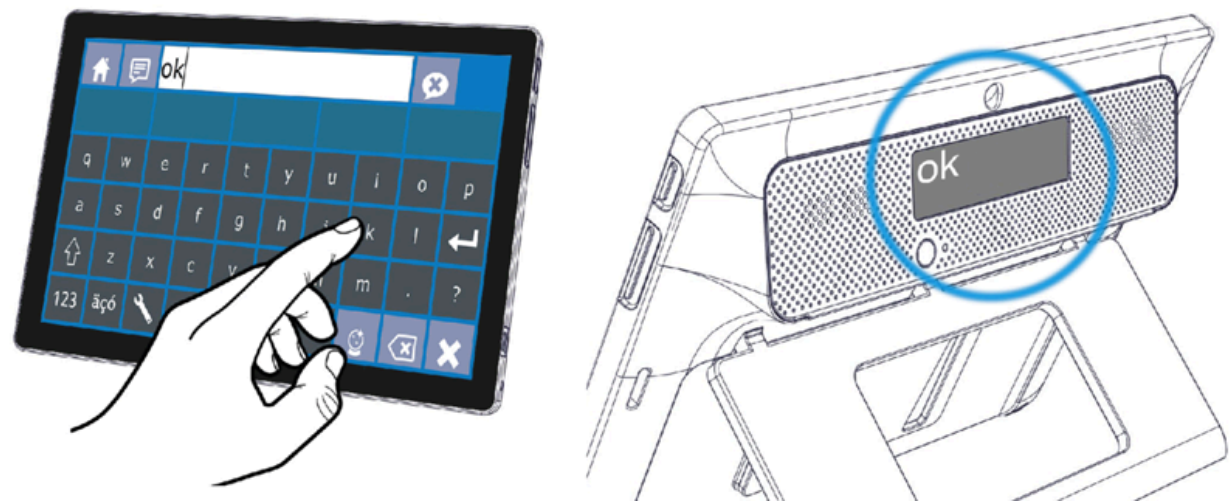


Figure 6: Touch-screen control

**CAUTION**  
Do not use sharp tools, to prevent scratching the touch screen.

**NOTE**  
Tap with your finger, not with your fingernail!

**CAUTION**  
Make sure the touch screen does not come into contact with water.

Use the following techniques to operate the touch screen:

Action	Technique
Left click	Tap once on the object with your finger.
Double-click	Give two short, quick taps on the object with your finger.
Dragging	To move a (draggable) object, touch the object and drag it to the desired location.
Right-click	Gently touch the screen with your finger, leave it there for a few seconds and then remove it again.

**NOTE**  
The option to drag in communication boards, can be set in Mind Express.

See also

- Mouse control on page 12
- Joystick control on page 13
- Scan control on page 14
- Keyboard control on page 14
- Using the on-screen keyboard on page 15

## 4.2 Mouse control

The standard Windows functions of the device and Mind Express can be controlled with a mouse. The device has one USB C port (4) to which you can connect the supplied USB C hub. You can connect the supplied mouse to the USB C hub with a USB A cable.

**i NOTE** To control the standard Windows functions of the device and Mind Express you can also use a capacitive stylus, a physical keyboard or an on-screen keyboard. You can also use a joystick to control Mind Express.



Figure 7: USB C port

To activate the mouse control, select Mind Express **Edit > Mouse**.

To change the mouse control settings, select Mind Express **Tools > Mouse selection...**

**💡 TIP** For more information on activating and setting up the mouse control in Mind Express, see the Mind Express Help function.

### See also

[Touch-screen control](#) on page 12

## 4.3 Joystick control

Mind Express can be controlled using a joystick (or a capacitive stylus, mouse, physical keyboard or on-screen keyboard). The device has one USB C port (4) to which you can connect the supplied USB C hub. You can connect a joystick to the USB C hub with a USB A cable.

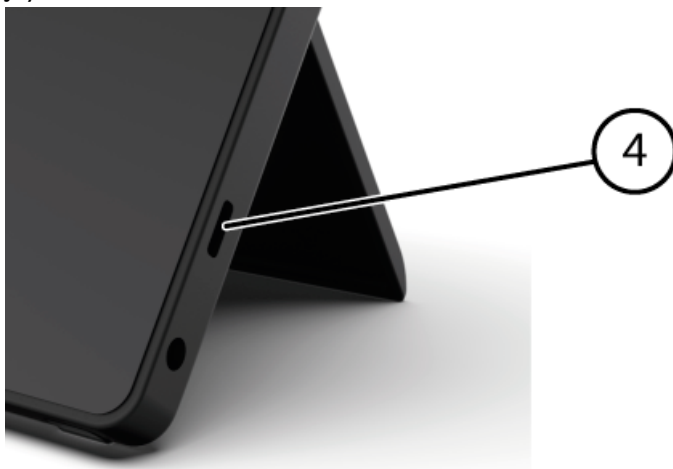


Figure 8: USB C port

**CAUTION**

Controlling the standard Windows functions with a joystick using third-party software should be avoided if you want to control your Mind Express with a joystick.

To activate the joystick control, select from Mind Express **Edit > Joystick**.

To change the joystick control settings, select from Mind Express **Tools > Joystick selection...**

**TIP**

For more information on activating and setting up the joystick control in Mind Express, see the Mind Express Help function.

**See also**

[Touch-screen control](#) on page 12

[Mouse control](#) on page 12

## 4.4 Scan control

The device can be operated in Mind Express by scanning. In Mind Express, you can specify how you want to scan. No switches can be connected to the device. You can however use the scanning control with a connected keyboard, mouse or joystick.

To activate scan control, select Mind Express **Edit > Scanning**.

To edit the scanning settings, select Mind Express **Tools > Scanning selection...**

**TIP**

For more information on activating and setting up the scan control in Mind Express, see the Mind Express Help function.

**NOTE**

To exit scan mode, press and hold the ESC button (9) for 1.5 sec. Or you can use the **ESC** key on a connected input panel.

**See also**

[Touch-screen control](#) on page 12

[Mouse control](#) on page 12

[Scan control](#) on page 14

[Keyboard control](#) on page 14

[Using the on-screen keyboard](#) on page 15

## 4.5 Keyboard control

The standard Windows functions of the device and Mind Express can be controlled with a physical keyboard. The device has one USB C port (4) to which you can connect the supplied USB C hub. You can connect the supplied keyboard to the USB C hub with a USB A cable.

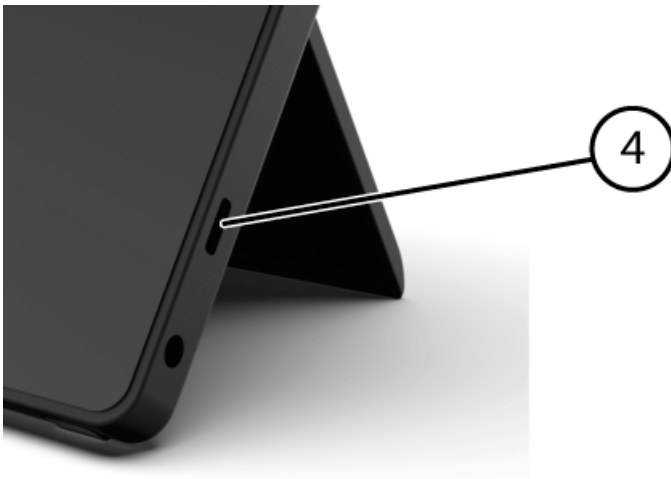


Figure 9: USB C port



**NOTE**

To control the standard Windows functions of the device and Mind Express you can also use a pen, a physical keyboard or an on-screen keyboard. You can also use a joystick to control Mind Express.

**See also**

- [Touch-screen control](#) on page 12
- [Mouse control](#) on page 12
- [Scan control](#) on page 14
- [Keyboard control](#) on page 14
- [Using the on-screen keyboard](#) on page 15

## 4.6 Using the on-screen keyboard

In addition to a USB compatible keyboard, you can also use the on-screen keyboard.

1. Tap on **On-screen keyboard**  in the task bar.
2. From the title bar, drag the on-screen keyboard into the desired position.



**TIP**

For more information about the on-screen keyboard, refer to the Windows Help function.

**See also**

- [Touch-screen control](#) on page 12
- [Mouse control](#) on page 12
- [Scan control](#) on page 14
- [Keyboard control](#) on page 14

## 5 Putting the Vibe in sleep mode

Sleep mode is an energy-saving mode that allows you to quickly wake the device up again. The Vibe automatically switches to sleep mode. Sleep mode settings can be changed in the Power management and sleep setting of the Windows 10. The Vibe can also be put to sleep manually.

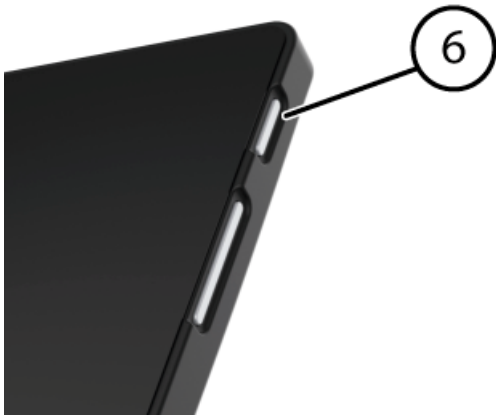




Figure 10: On/off button

Do one of the following:

- Choose  >  > **Sleep**.
- Briefly press the on/off button (6).

The display switches off but the LED indicator on the on/off button lights briefly every 4 seconds.

#### See also

[Waking the Vibe from sleep mode](#) on page 16

[Disabling sleep mode](#) on page 20

## 6 Waking the Vibe from sleep mode

If the display of the Vibe is switched off, and the LED indicator of the on/off button (6) lights now and then, the Vibe is in sleep mode.



Figure 11: On/off button

Carry out one of the following actions to wake Vibe from sleep mode:

- Press the on/off button (6).
- Click a mouse button.
- Press a key on the keyboard.



#### NOTE

The option are available as standard in Windows 10. Advanced Windows 10 users can change these settings via device management.

#### See also

[Putting the Vibe in sleep mode](#) on page 15

[Disabling sleep mode](#) on page 20

## 7 Resetting the rear display and loudspeakers

**NOTE**

It is also possible to completely reset the Vibe (see [Completely resetting the Vibe](#) on page 17).

**CAUTION**

Resetting is only permitted if the display and/or the loudspeakers are completely unresponsive.

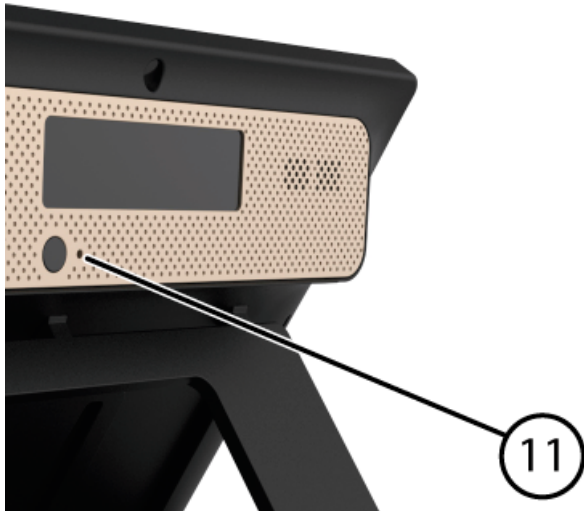


Figure 12: Reset button

Press the tip of a ball pen into the reset opening (11).

The display and loudspeakers are switched off. Restart the display and loudspeakers and they are ready for use.

## 8 Completely resetting the Vibe

**NOTE**

If only the rear display and/or the loudspeakers are not responding, you can reset these separately (see [Resetting the rear display and loudspeakers](#) on page 17)

**CAUTION**

Only reset the Vibe when it has completely frozen.



Figure 13: On/off button



1. Press and hold the on/off button (6) until the screen goes completely dark.
2. Release the on/off button.  
The LED indicator of the on/off button is out and the screen stays completely dark.
3. Briefly press the on/off button on the device.  
The device will restart and can be used again.

## See also

[Switching on the Vibe](#) on page 10

[Shutting down the Vibe](#) on page 18

## 9 Shutting down the Vibe

Choose  >  > **Exit**.

The LED indicator of the on/off button (6) goes out.



Figure 14: On/off button

## See also

[Switching on the Vibe](#) on page 10

[Completely resetting the Vibe](#) on page 17



# F Settings

## 1 Setting the volume

When starting the Vibe, the volume is at the lowest setting set just before switching off the device. The loudspeakers are set to the lowest possible volume.

**NOTE**  
Headphones or external loudspeakers can be connected to the USB C port (see [Introducing the Vibe on page 5](#)).



Figure 15: Volume control

As well as using the Mind Express, you can also set the volume with the volume control (5) and via Windows 10.

**NOTE**  
If the volume icon is not visible in the Windows 10 task bar, choose  first to display the hidden icons.

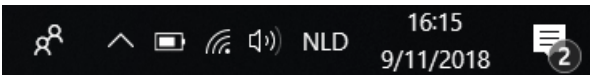





Figure 16: Task bar

Function	Action with the volume control	Action in the Windows 10 task bar
Increase the volume	Press the top of the volume control until the required volume is set.	Select the volume icon  in the task bar and move the slider to the right to set the required volume.
Decrease the volume	Press the bottom of the volume control until the required volume is set.	Select the volume icon  in the task bar and move the slider to the left to set the required volume.
Switch off the volume	Press the bottom of the volume control until the volume is set to 0.	Select the volume icon  in the task bar and move the slider to the left until the volume is set to 0.

### See also

[Setting the speaker volume](#)

## 2 Windows 10-settings

Most of the Vibe settings can be done using the Windows 10 standard settings.

## 2.1 Windows 10-settings via the task bar

You can adjust the most important settings using the task bar at the bottom right:

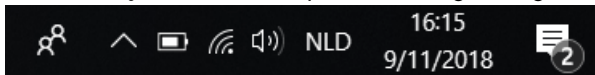





Figure 17: Task bar

If the icon is not visible in the task bar, choose  first in the task bar to display the hidden icons. For example, the **Bluetooth**-icon  is not visible on the task bar. Click on  and the hidden icons appear. You can now select the **Bluetooth** icon .

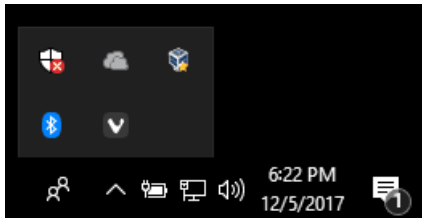




Figure 18: Hidden icons

- volume, see also: [Setting the volume](#) on page 19
- network and internet settings
- airplane mode
- **Bluetooth**
- battery settings
- view battery status, see also: [Viewing the power status](#) on page 11
- on-screen keyboard, see also: [Using the on-screen keyboard](#) on page 15


## 2.2 Windows 10-settings via the Windows 10 icon

On the left of the task bar, via the Windows icon **Start**  > **Settings**  you will find extensive settings and you can also search for settings via the search window at the top of the settings screen.

## 2.3 Windows 10-settings for sleep mode

- Putting the device into sleep mode, see [Putting the Vibe in sleep mode](#) on page 15.
- Waking the device from sleep mode, see [Waking the Vibe from sleep mode](#) on page 16.
- Deactivating sleep mode, see [Disabling sleep mode](#) on page 20.

## 3 Disabling sleep mode

1. Click on **Start**  and then choose **Control Panel** > **Power Options**.
2. Choose on the left **Change when the computer sleeps**.
3. From the **Put the computer to sleep:** drop-down list, choose **Never**.

### See also

[Putting the Vibe in sleep mode](#) on page 15

[Waking the Vibe from sleep mode](#) on page 16

# G Maintenance and troubleshooting

## 1 Maintenance

### 1.1 Repairs

In the event of damage to the device, please contact the distributor of the device.

Do not attempt to carry out any repairs yourself. This could damage the device and invalidate your warranty.

### 1.2 Cleaning the device

Clean the device regularly so you do not give bacteria the chance to spread.

It is best to remove dust with a dry, soft cloth. For minor stains on the casing, use a damp cloth. Do not use a product containing alcohol, ammonia or abrasive agents. Make sure no moisture can enter through the openings, (such as: the microphone openings or the connectors). Any dirt near the connectors can be removed with a cotton bud.

To clean the screens, use a dry cloth; do not use kitchen paper as this may cause tiny scratches. To remove grease or stains from the screens, it is recommended that you use cleaning agents specifically designed for cleaning screens (aerosol or wipes). Do not press too hard on the screens when cleaning.

## 2 Troubleshooting

### 2.1 Finding the serial number of the Vibe

In your dealings with the support department, you will be asked to supply the serial number of your device.

You will find the label with the serial number of the device on the rear panel.

Example: VI1 1001



Figure 19: Type plate Vibe

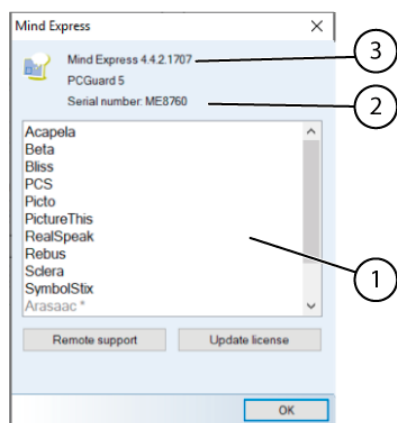
#### See also

Checking the version and serial number of Mind Express on page 21

### 2.2 Checking the version and serial number of Mind Express

In your dealings with the support department, you will be asked to supply the version and/or serial number of Mind Express on your device.

Choose **Help > License Info...**



The **Mind Express** dialog shows the version number (3) and the Mind Express serial number (2).

### See also

Finding the serial number of the Vibe on page 21

## 2.3 Troubleshooting

Problem	Solution
The touch screen is slow or is not working properly.	<ul style="list-style-type: none"> <li>Restart the device to correct any software errors.</li> <li>Clean the touch screen. See <a href="#">Cleaning the device</a> on page 21.</li> </ul>
The Windows operating system does not respond.	Press and hold the on/off button until the device switches off and restart the device. See also <a href="#">Completely resetting the Vibe</a> on page 17.
The screen and/or the rear loudspeakers no longer respond.	Reset the rear screen and loudspeakers. See <a href="#">Resetting the rear display and loudspeakers</a> on page 17.
The device is becoming hot.	During long and intensive use of the device, it can become hot. This is normal and has no effect on the life or performance of the device.
No Bluetooth devices found.	<ul style="list-style-type: none"> <li>Make sure that Bluetooth is enabled on the device you want to connect to.</li> <li>Make sure your device and the other device is within the maximum range of 10 meters.</li> <li>If necessary, remove any objects between the device and the other device.</li> <li>The device may not be compatible with your device.</li> </ul>
The device cannot be switched on. The on/off indicator flashes 4 times in quick succession	The battery has insufficient charge for starting the device. Connect the power supply and switch the device on.
The battery does not charge properly.	If the battery can no longer be charged to 90%, please contact the support department of the distributor where you purchased the device.

# H Decommissioning and disposal

## 1 Decommissioning

1. Shut down the Vibe. See [Shutting down the Vibe](#) on page 18
2. Remove the Vibe from the mounting (if applicable).
3. Take the Vibe out of the carry case (if applicable).
4. Remove the charger.

### See also

[Disposal](#)

## 2 Disposal

Do not dispose of the appliance with the household waste!

Use specific collection systems to reduce the ecological impact. At the end of its service life the device must be disassembled in an environmentally friendly manner and disposed of. Follow the current local legal requirements and contact the local authorities if in doubt.

If the device has been fitted with a non-replaceable rechargeable battery, then this should only be removed by a qualified professional.

If the device has been fitted with a replaceable rechargeable battery, only dispose of the empty battery at an authorized collection point.

Used batteries are considered to be chemical waste. In accordance with local legislation, it is forbidden to dispose of batteries together with other industrial or household waste.



A crossed-out trash can is shown on the device label to encourage users:

- not to discard the product as residual household waste.
- to recycle the product and its components as much as possible.
- dispose of the product at a licensed collection point.

The correct way of disposing of these products contributes to human health and the environment!

If you have any questions about disposing of the product, please contact:

- the distributor of the device
- the local authorities where you live
- the waste treatment authority

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